

Client Identification & Verification Overview

Effective January 1, 2020

	Individual Clients or	Organizational Clients
	Representative Clients (individuals)	Representative Clients (organizations)
Identification	Obtain and Record	Obtain and Record
Required when providing legal services, except: - For employer - Agent for another lawyer - Referral from lawyer who has already done id - Duty counsel (unless activity re verification)	 Full Name Home address and Telephone # Occupation(s) Work Address and Telephone # (if applicable) The applicable date of the procedure performed for client ID information is noted in either a paper or electronic form or database 	 Full Name Business Address Business Telephone # Incorporation # or Business ID # (if applicable) Type of Business Name, position, and contact information of person authorized to give instructions. The applicable date of the procedure performed for client ID information is noted in either a paper or electronic form or database
Verification	1. Obtain, record, and date information about	1. Obtain, record, and date information about
Required when lawyer "engages in or receives instruction in respect of the receiving, paying, or transferring of funds" Exceptions in Reg. 4.13.7 - Client is or funds are paid by/to Financial institution, public body, or reporting issuer - Received from trust account of another lawyer - Received from peace officer, etc - Paid or received to pay fine, penalty, bail - Paid or received for professional fees, disbursements, or expenses - to Electronic transfer of funds	2. Obtain and Keep copy • government-issued photo identification; or • credit file information; or • information from two different, reliable and independent sources that contain: • the individual's name and address; • the individual's name and date of birth; or • the individual's name and confirmation they have a deposit account, credit card or other loan with a financial institution. Clients under 12 – must verify the identity of one parent or guardian Clients 12 to 15 – may refer to dual process identification for one parent or guardian at same address of client	the source of the funds 2. Obtain and Keep copy • Written confirmation from government registry; or • Copy of constating documents for unregistered organizations 3. Verify individual giving instruction using one of 3 methods for Individual 4. Record and date names of all Directors 5. Make reasonable efforts to collect and confirm identity of the beneficial owners (see 4.13.14) 6. If unable to confirm identity of beneficial owners: • collect and confirm identity of senior managing officer; • assess risk based on information available (see 4.13.17)
Timing of Verification	Upon engaging in or giving instruction receiving, paying, or transferring of funds (also applies for individual providing instruction for organizational client)	Within 30 days of engaging in or giving instruction receiving, paying, or transferring of funds
In Person or by Agent	Verification must be done in person	
	If agent is used, need to have an agent agreement	
Ongoing monitoring	Periodically assess client's activities, source of funds, and transactions are consistent with purpose of retainer in order to assess if there is a risk that the client is engaged in fraud or other illegal conduct	